# Complete**Consulting**

**Proven technology-enabled expertise to create efficiency, reducing risks & costs in legal operations**

◄ Forensics data expertise in data acquisitions, analysis, and recovery across widely-used data types, platforms & devices

◄ eDiscovery consulting to elevate your workflow through experienced guidance, proven processes, and powerful toolsets

◄ Vendor-agnostic expertise to reduce legal department spend, launch & optimise initiatives and achieve maximum ROI

## Complete Consulting by the Numbers

### 100+
**Complete Enterprise Engagements** per Month

### 7,000+
**Clients Worldwide** with Active Matters in the last 18 Months

### 12K+
**Matters** Currently Hosted **Globally**

### 23K+
**Customer Support Requests** Managed per Month

### 15+
**Data Centres** Around the World

### 250+
**Terabytes of Data** Ingested per Month

From the increased pressures of new data security & privacy regulations to the need to proactively manage large volumes of small matters, corporate legal departments today are being challenged more than ever. Addressing multifaceted needs requires a solid strategic footing, tactical expertise born from historically-proven approaches, an applied knowledge of the right tools and workflows to employ at the right time.

**Consilio Complete Consulting delivers proven technology-enabled expertise and advisory services to help legal departments solve their most pressing challenges.** Consisting of one practice bringing together experts in data forensics, law department operations and eDiscovery processes. We first start by taking a holistic, stakeholder-centric approach to understanding your current state, challenges, and only then proposing best-fit approaches to help your organisation move forward. Our approaches have:

- *Extended the capabilities of resource-constrained teams*

- *Aligned legal departments with internal constituencies*

- *Uncovered and implemented significant operational cost savings*

- *De-leveraged existing staff from resource-sapping non-critical workflows to focus on core value generation*

- *Significantly reduced regulatory and financial impact on current matters while reducing long-term risk exposure*

## Legal Department Consulting to Shape a Modern, Efficient Workflow

- *Vendor-agnostic legal technology experts guide you* through the process of defining, designing, selecting and implementing key legal technologies including solutions for:

  | | |
  |---|---|
  | *Matter management* | *Internal time tracking* |
  | *Legal e-billing* | *eDiscovery and legal hold* |
  | *Document management* | *Records management* |
  | *Contract management and analytics* | *Compliance management* |
  | *Document assembly* | *Artificial intelligence (AI)* |

- *Holistic, stakeholder-centric approach* works side-by-side with lawyers, corporate IT teams, consultants and technologists to successfully roll out technologies as well as educate stakeholders on the benefits of a chosen solution by:

  *Developing and implementing communication strategies and plans*
  *Determining ongoing support requirements, roles and responsibilities*
  *Demonstrating return on investment*

## Consilio®

*Global Leader in Legal Consulting and Services*

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## Additional Legal Department Consulting Capabilities to Shape Modern, Efficient Workflows

- **Deep Expertise Accelerating Operational Efficiency** by identifying areas of overspend and provide guidance on how technology can be used to better manage external law firms and legal outsource providers.

- **Legal service delivery model and solutions** that rely on an ecosystem on in-house and external suppliers, law firms, LPO's, & ALSPs. We begin with understanding existing and future business needs and align the delivery model design to optimise performance.

- **Best-in-class benchmarking** from over a decade of industry–wide surveys provide significant benchmarking data in addition to our superior methodology for industry specific benchmarking that provides best in class apples to apples comparisons beyond any other.

- **Achieving spend leverage with Sky Analytics**, our proprietary platform, provides fresh market information that enables our clients to obtain the best insight in order to maximise spend efficiency.

### The Complete eDiscovery Consulting Difference

*Elevating your eDiscovery Workflow through Experienced Guidance, Proven Processes, and Powerful Tools*

- **Global Multidisciplinary Client Support**
  With over 70 regions with Consilio presence across North America, Europe, United Kingdom and Asia-Pacific, our project managers, technologists, data specialists, analytics experts and consultants support clients with a service experience that's second-to-none.

- **Discovery Program Development**
  We build upon best practices and our decades of experience to develop in-house focused processes, refined through use on your cases. We provide you with the tools to measure performance and continuously improve your discovery program.

- **Methodical Approach & Processes**
  Expertise developing enterprise discovery programs and manage complex projects while working seamlessly in partnership with you to support your projects as they develop and mature.

- **Flexible, Innovative Pricing**
  Our innovative pricing models will help you stay within budget whether you choose our services a la carte or bundle them with our unique V3locity® offering.

- **Robust & Scalable Global Infrastructure**
  Over 13 secure data centres with more than 90 terabytes of client data ingested monthly. Certified and regularly audited, data centers are staffed 24-7-364 and monitored by a global network operations team.

- **Data Security**
  Our Information Security Team including Chief Information Security Officer sets, trains and certifies adherence to data policies, audits our environments for data security and responds to client data security needs.

### Forensics Consulting for Defensible Global Data Collections & Analytics

- **Extensive collaborative experience** with corporate attorneys, outside counsel, internal investigative staff, and law enforcement in hundreds of jurisdictions around the world.

- **State-of-the-art, forensically sound and verifiable technology and techniques** to identify, capture and preserve information via a range of methods or media.

- **Regulation-informed perspectives** on requirements and limitations surrounding computer forensics and Federal Rules of Civil Procedure (FRCP) in the US and Civil Procedure Rules (CPR) in the UK.

- **Global reach, local expertise** located throughout the US, UK, EU, and APAC regions to ensure rapid deployment of resources and conform with specific local jurisdictional requirements.

### Ready to Learn More?
Visit uk.consilio.com/consulting or email info@consilio.com