



Complete Consulting

fact sheet

Proven technology-enabled expertise to create efficiency, reduce risks & costs in legal operations

- ◀ Forensics data expertise in data acquisitions, analysis, and recovery across widely-used data types, platforms & devices
- ◀ eDiscovery consulting to elevate your workflow through experienced guidance, proven processes, and powerful toolsets
- ◀ Vendor-agnostic expertise to reduce legal department spend, launch & optimize initiatives and achieve maximum ROI

Complete Consulting

by the Numbers

100+

Complete Consulting Engagements per Month

7,000+

Clients Worldwide

12K+

Matters Currently Hosted Globally

23K+

Customer Support Requests Managed per Month

15+

Data Centers Around the World

250+

Terabytes of Data Ingested Monthly

From the increased pressures of new data security & privacy regulations to the need to proactively manage large volumes of small matters, corporate legal departments today are being challenged more than ever. Addressing multifaceted needs requires a solid strategic footing, tactical expertise born from historically-proven approaches, and an applied knowledge of the right tools and workflows to employ at the right time.

Consilio Complete Consulting delivers proven technology-enabled expertise and advisory services to help legal departments solve their most pressing challenges. Consisting of one practice bringing together experts in data forensics, law department operations, and eDiscovery processes, we first start by taking a holistic, stakeholder-centric approach to understanding your current state, challenges, and only then proposing best-fit approaches to help your organization move forward. Our approaches have:

- *Extended the capabilities of resource-constrained teams*
- *Aligned legal departments with internal constituencies*
- *Uncovered and implemented significant operational cost savings*
- *De-leveraged existing staff from resource-sapping non-critical workflows to focus on core value generation*
- *Significantly reduced regulatory and financial impact on current matters while reducing long-term risk exposure*

Legal Department Consulting to Shape Modern, Efficient Workflow

- **Vendor-agnostic legal technology experts guide you** through the process of defining, selecting, designing and implementing key legal technologies, including solutions for:

Matter management
Legal e-billing
Document management
Contract management and analytics
Document assembly

Internal time tracking
eDiscovery and legal hold
Records management
Compliance management
Artificial intelligence (AI)

- **Holistic, stakeholder-centric approach** works side-by-side with lawyers, corporate IT teams, consultants and technologists to successfully roll out technologies as well as educate stakeholders on the benefits of a chosen solution by:

Developing and implementing communication strategies and plans
Determining ongoing support requirements, roles and responsibilities
Demonstrating return on investment



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Additional Legal Department Consulting Capabilities to Shape Modern, Efficient Workflows

- **Deep Expertise Accelerating Operational Efficiency** by identifying areas of overspend and provide guidance on how technology can be used to better manage external law firms and legal outsource providers.
- **Legal service delivery model and solutions enabled by Flexible Talent Solutions spanning enterprise counsel & secondments to administrative & support staff.** We begin with understanding existing and future business needs, align the delivery model design to optimize performance, and fulfill with key talent.
- **Best-in-class benchmarking** from over a decade of industry-wide surveys and in-house analytics solutions, like Sky Analytics, provide significant benchmarking data in addition to our superior methodology for industry specific benchmarking that provides best-in-class comparisons beyond any other.

The Complete eDiscovery Consulting Difference

Elevating your eDiscovery Workflow through Experienced Guidance, Proven Processes, and Powerful Tools

- **Global Multidisciplinary Client Support**
With over 70 regions with Consilio presence across North America, Europe, United Kingdom and Asia-Pacific, our project managers, technologists, data specialists, analytics experts and consultants support clients with a service experience that's second-to-none.
- **Discovery Program Development**
We build upon best practices and our decades of experience to develop in-house focused processes, refined through use on your cases. We provide you with the tools to measure performance and continuously improve your discovery program.
- **Methodical Approach & Processes**
Expertise developing enterprise discovery programs and manage complex projects while working seamlessly in partnership with you to support your projects as they develop and mature.
- **Flexible, Innovative Pricing**
Our innovative pricing models will help you stay within budget whether you choose our services a la carte or bundle them with our unique V3locity® offering.
- **Robust & Scalable Global Infrastructure**
Over 13 secure data centers with more than 90 terabytes of client data ingested monthly. Certified and regularly audited, data centers are staffed 24-7-364 and monitored by a global network operations team.
- **Data Security**
Our Information Security Team including Chief Information Security Officer sets, trains and certifies adherence to data policies, audits our environments for data security and responds to client data security needs.

Forensics Consulting for Defensible Global Data Collections & Analytics

- **Extensive collaborative experience** with corporate attorneys, outside counsel, internal investigative staff, and law enforcement in hundreds of jurisdictions around the world.
- **State-of-the-art, forensically sound and verifiable technology and techniques** to identify, capture and preserve information via a range of methods or media.
- **Regulation-informed perspectives** on requirements and limitations surrounding computer forensics and Federal Rules of Civil Procedure (FRCP) in the US and Civil Procedure Rules (CPR) in the UK.
- **Global reach, local expertise** located throughout the US, UK, EU, and APAC regions to ensure rapid deployment of resources and conform with specific local jurisdictional requirements.

Ready to Learn More?

Visit consilio.com/consulting or email info@consilio.com