

Cross-Matter Custodian Spanish Language Document Review

Company Profile

A Fortune 500 international retail banking client with annual revenue of more than 90 Billion dollars.

Matter Summary

Multiple investment risk and suitability cases caused by the Puerto Rico sovereign debt crisis and substantial decline in the market for Puerto Rican municipal securities asserted by Puerto Rico residents against the client.

Services Utilized

- Review Services
- Consulting Services
- Technology Services

Client Challenge

Our client sought to reduce risk and cost by minimizing the number of times a document had to be reviewed for the purposes of production in multiple litigations, while ensuring a high level of consistency across matters. Specific challenges included:

- Need to ensure documents were redacted and protected for privilege/privacy consistently across different litigations.
- High number of Spanish language documents that needed to be identified and reviewed.
- Time and cost concerns. Review and Quality control by counsel had to ensure that Spanish documents were reviewed for responsiveness, and that Private Information was not produced.

Consilio Response

Collaborating with the client and outside counsel, we implemented Consilio Respond, a custom solution that improves review quality while driving down total cost. Together, we created streamlined workflows, a data repository, assembled a dedicated review team, implemented rigorous quality control, and enhanced the physical and logical security protocols for review. The client was able to simplify and improve discovery while achieving significant cost savings with:

- A combination of expert managed review with award-winning, technology-assisted review capabilities that ensured consistency of coding and redactions across the multiple related matters.
- Teams of dedicated English and Spanish speaking Reviewers that are experienced with prior reviews for the financial industry and the client.
- Document type, file type and social networking analysis to further reduce non-responsive documents from review and identify Spanish vs. English documents.

Results Achieved

- A combination of expert managed review with award-winning, technology-assisted review capabilities that ensured consistency of coding and redactions across the multiple related matters.
- Teams of dedicated English and Spanish speaking Reviewers that are experienced with prior reviews for the financial industry and the client.
- Document type, file type and social networking analysis to further reduce non-responsive documents from review and identify Spanish vs. English documents.

Our Values



Serve as a Trusted Advisor
Guiding clients through their toughest challenges



Deliver Service Excellence
Setting the bar high and surpassing expectations



Right Solutions, Right Results
Innovating to excel beyond the status quo



One Global Practice
Global reach, local expertise

By the Numbers

4,000+

Team Members, including
eDiscovery, Cybersecurity,
Data Forensics & Compliance
Risk Assessments Experts

9,500+

Matters Currently
Hosted **Globally**

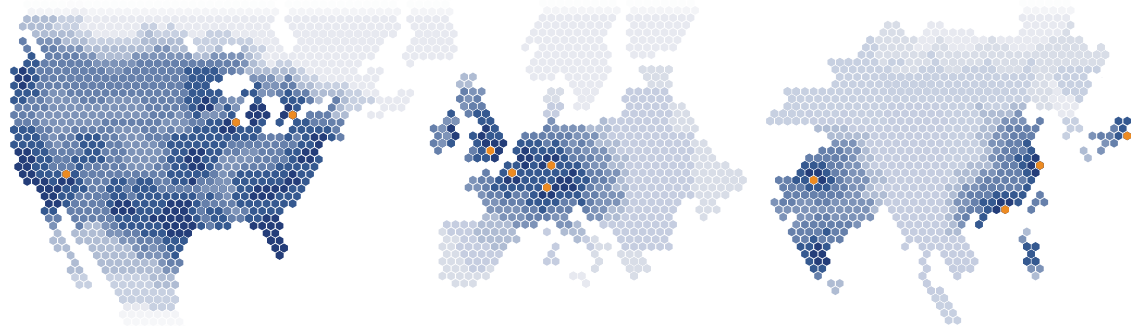
70+

Regions with Consilio
Presence **Spanning**
11 Countries

2,500+

Active Review
Professionals

Global Reach, Local Expertise



1,700+
Employees
Worldwide

20+
Countries Worldwide
with Staffed Review
Professionals

31+
Languages Covered
in Review Projects
Globally

13+
Data Centers
Around the World

Ready to Learn More?

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