



Training, infrastructure, technology & support – custom-designed to fit your organisation's needs

- ◀ Flexibility to switch between full-service or self-service support models at any time, for any matter
- ◀ Leverage investments in our robust & scalable global technology infrastructure without significant cost
- ◀ Deploy proven workflows & technology innovations focused on increasing efficiency and workproduct quality

Complete Flex by the Numbers

90+

Terabytes of Data
Ingested Monthly

15K+

Exports & Productions
Annually

23K+

Customer Support Requests
Managed per Month

13+

Data Centres
Around the World

7K+

Hosted Projects
per Month

Have power users that want to process and upload data? Need our support team to handle overflow administrative tasks? Complete Flex provides cost-savings and support infrastructure when and where you need it without burdensome terms, associated costs or compromising on quality or innovation.

Complete Flexibility of Service Delivery

Full-Service

- Consilio experts process and upload data for clients and provide a guided, end-to-end service experience.
- Full Consilio knowledge & expertise applied on each client matter.
- Full leverage of Consilio best practice workflows to increase work product quality and efficiency whilst controlling cost.
- Flexible pricing options to fit each client.

Self-Service

- Clients administrators process and upload their own data, manage reviews and even produce own documents.
- Consilio provides and maintains a secure, best-in-class hosted eDiscovery environment.
- Client receives full onboarding and training by the Consilio service delivery team.
- Client can receive overflow support for any step of their workflow where needed.
- Flexible subscription terms to fit each client.

Flexibility Doesn't Mean Compromising Quality

Both full-service and self-service client support models enjoy full support by our global experts:

- **Global Multidisciplinary Client Support** – With over 70 regions with Consilio presence in North America, Europe, United Kingdom and Asia-Pacific, our team of project managers, data technical specialists, analytics experts and consultants support clients with a service experience that's second-to-none.
- **Robust & Scalable Global Infrastructure** – Over 13 secure data centres with more than 90 terabytes of client data ingested monthly. Certified and regularly audited, data centers are monitored 24-7-365 by our global network operations team.
- **Data Security** – Our Information Security Team including our Chief Information Security Officer sets, trains and certifies adherence to data policies, audits our environments for data security, and responds to your data security needs.
- **Commitment to Innovation** – Over 100 product & engineering experts worldwide develop software that leverages our experience, gained from serving thousands of client engagements. These are all focused on improving client experience, workflow efficiency and cost reduction.

Better Review Software

Consilio Complete Flex offers the choice of two market-leading review platforms to support your workflows. Available per-matter or as a standardised selection, choose between our enriched Relativity hosting experience or our proprietary eDiscovery platform, Sightline.



DISCOVER THE
Consilio Complete
EXPERIENCE

Complete Data

Complete Investigations

Complete Review

Complete Intelligence

Complete Audio

Complete Chat

Complete Consulting

Complete Flex

Learn more at:
uk.consilio.com/complete



Support your entire matter lifecycle with early case exploration, analytics-driven data investigation and smart end-to-end review in a unified platform trusted to perform.

- Review 10-30% faster with tools optimised for coding efficiency and accuracy
- 70% fewer service tickets with powerful Do-It-Yourself Tools
- 40% faster production cycles
- Sightline Analytics, fully integrated at no additional cost



As one of the largest Relativity hosts in the world, Consilio has developed innovations that improve efficiency and enhance the Relativity experience. These innovations include:

- Automated data loading
- Automated TIFFing
- Automated inactive user disabling
- Automated data overlays
- Automated data transformation
- Custom, augmented STRs
- Mylili Blackout redactions
- LSI language translations

Global Reach, Local Expertise



Ready to Learn More?

Visit uk.consilio.com/flex or email info@consilio.com