

Slack Data eDiscovery

fact sheet

POWERED BY  CompleteChat

Easily and efficiently uncover valuable data from Slack

- ✔ Secure all or some of your Slack data into one unified, reviewable database
- ✔ Conduct targeted search queries across channels, groups, and direct messages to find relevant information you need to make smarter decisions
- ✔ Display and understand the native conversation context as seen in threads
- ✔ Trusted by the largest financial, healthcare, and legal firms to ensure compliant data ingestion processing & review



DISCOVER THE
Consilio Complete
EXPERIENCE

Complete Data

Complete Connector

Complete Review

Complete Intelligence

Complete Media

Complete Enterprise

Complete Security

Complete Flex

Learn more at:
consilio.com/complete

As one of the fastest-growing collaboration and productivity platforms, Slack is used by over 750,000 companies globally every day. Vital communications happening every second across private & public channels, multiparty chats, user accounts and direct messages are not only discoverable but subject to compliance by FINRA, SEC, HIPAA, FDA, among other regulations.

Slack eDiscovery powered by Complete Chat allows for efficient and secure capture, discovery, and production of Slack data – uncovering relevant information you need to make smarter decisions and maintain compliance with applicable regulations.

Secure, Compliant Slack eDiscovery with Complete Chat

Consilio's end-to-end solution is designed to automate and integrate the review of mobile data to a format that can be easily understood, searched, analyzed, and reviewed. Consilio Complete Chat delivers:

- **Proven Slack Data Expertise** – Consilio experts have worked with law firm and corporate clients on hundreds of matters involving mobile, chat & messaging data, including Slack Plus and Slack Enterprise Grid.
- **Ability for internal teams to perform collections and streamline workflows** – focusing and simplifying the collections process while arriving at critical insights faster.
- **Compatibility with all major review platforms, including Relativity® and Sightline** – Combined with expert project managers to select the best experience for your project, filtering chat noise, focusing and prioritize your Slack reviews.
- **Multilingual & Global Support** – Mobile chat, messaging technologies and workflows can be adapted to any language including Chinese, Japanese, and Korean. Certified & audited global infrastructure conforms to data privacy & security regulations.

Simplified Slack eDiscovery Powered by Complete Chat



Client engages or Consilio recommends Slack eDiscovery workflow based on project specifications



Understanding the client / matter requirements as well as existing Slack licensing, Consilio forensics experts will advise and guide Client through a best practice Slack collection.



Consilio Data Operations experts will direct data processing based on client's specifications – focusing on data range, channel, custodian as needed / available.



Once processing is complete, review may commence in Relativity or Sightline per client's preference. Filter / search options as well as formatting of threaded conversations vary based on the originating license (Standard, Plus, or Enterprise).



Reviewed data can be produced or batch printed per client and/or regulator requirements.



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Consilio by the Numbers

250+

Terabytes of Data
Ingested Monthly

36K+

Exports & Productions
Annually

	Slack for Teams (Standard or Plus)	Slack Enterprise
Collection	Based on the client / matter requirements, Consilio forensics experts will guide and recommend a best-practice Slack collection protocol. Collections capability and data available for export may vary based on client's Slack license.	
Ingest from Public Channels <i>Channels open for anyone in an organization can find and participate in.</i>	Yes	Yes
Ingest from Private Channels <i>Channels open for invited parties only.</i>	Yes	Yes
Ingest from Direct Messages (DMS) <i>Private conversations for up to 8 individuals.</i>	Yes	Yes
Ingest from Multi-Person Instant Message (MPIM) <i>Channel-like conversations with multiple individuals.</i>	Yes	Yes
Other Types of Data Collected	Posts, snippets and files created in Files are also collected.	
Processing	<p>Processing enabled by proven third-party toolset.</p> <p>Focused by date range provided by client. Full range of metadata typically extracted.</p> <p>Threads made available by channel or split by date.</p> <p>Limited analytics processing (e.g., TAR) is available but not always recommended based on differences in chat vs. email communications. Experienced project managers will consult on best practices to achieve search / efficiency objectives.</p>	<p>Processing enabled by proven third-party toolset.</p> <p>Focused by custodians / channel / date range. EML files processed with messages and files attached. Metadata is limited to availability via email.</p> <p>Threads can be made available by channel or split by date.</p> <p>Limited analytics processing (e.g., TAR) is available but not always recommended based on differences in chat vs. email communications. Experienced project managers will consult on best practices to achieve search / efficiency objectives.</p>
Review	<p>Filter or search by any content or metadata field. Reviewable text document with content.</p> <p>Review options include: One message per record, one channel per record, one channel per record with a defined time gap (if channel activity restarts beyond this pre-defined gap, a new record is created)</p>	<p>Based on EML content and metadata discovered. Reviewable document includes content in a threaded context. Filter or search by channel, custodian (including proximity to a specific user), date range, attachments, among other fields.</p> <p>Review options include: One message per record, one channel per record, one channel per record with a defined time gap (if channel activity restarts beyond this pre-defined gap, a new record is created)</p>
Export & Production	Ability to adhere to specific requirements including DOJ, FTC, among others.	Ability to adhere to specific requirements including DOJ, FTC, among others.

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