



# CompleteChat

Seamlessly review multi-modal global communications

fact sheet

- ▶ Powerful conversion tools to handle nearly any service-based short messaging platform
- ▶ Prepare rich mobile MMS/SMS threads for review – including inline images and video
- ▶ Generate user-friendly review experience in Relativity

## Consilio by the Numbers

### 250+

Terabytes of Data  
Ingested Monthly

### 36K+

Exports & Productions  
Annually



DISCOVER THE  
**Consilio Complete**  
EXPERIENCE

Complete Data

Complete Connector

Complete Review

Complete Intelligence

Complete Media

Complete Enterprise

Complete Security

Complete Flex

Learn more at:  
[uk.consilio.com/complete](http://uk.consilio.com/complete)

**Ready to Learn More?**

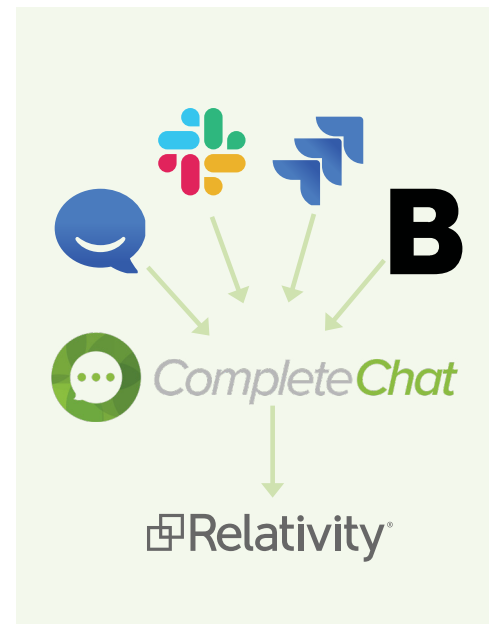
Visit [uk.consilio.com/chat](http://uk.consilio.com/chat)  
or email [info@consilio.com](mailto:info@consilio.com)

With mobile data volumes expected to grow by over 25% annually, a significant portion of that data is transmitted by popular messaging platforms like Slack, Facebook Messenger, Snapchat, Skype and more. Increased diversity of platforms adds complexity when collecting & reviewing short messages and potentially further obfuscates signal from the noise. **Consilio Complete Chat offers a comprehensive solution to processing a multitude of formats and preparing short messages for review.**

## Navigate Short Messaging Challenges Efficiently

Consilio's end-to-end solution enables an efficient and accurate review of short messages to lower overall project costs. Consilio Complete Chat delivers:

- **Proven Mobile, Chat & Messaging Data Expertise** – From Skype to Bloomberg Chat, Consilio experts have worked with law firms and corporate clients on hundreds of matters involving mobile, chat & messaging data.
- **JSON/XML Formats converted (such as Slack, HipChat, Bloomberg Chat) into a user-friendly review experience in Relativity.** Experts can accommodate format variants or other platforms with additional configuration.
- **Mobile data converted into a reviewer-friendly experience in Relativity.** Conversation messages are presented in familiar conversation threads, complete with functioning in-line multimedia (e.g. images and video) with timestamps.
- **Immediate Insights** – Highly experienced operating in the earliest moments of an investigation and leveraging exemplar data sets to complete configurations and help deliver immediate insights.
- **Multilingual & Global Support** – Mobile chat, messaging technologies and workflows can be adapted to any language including CJK. Certified & audited global infrastructure conforms data privacy & security regulations.



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